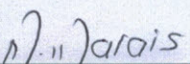




ORBIT TVET COLLEGE QUALITY POLICY

- It is our policy to ensure that the highest possible standards with respect to Education and Training are achieved and maintained.
- We strive to give our clients the best and most effective service possible which will meet and exceed their requirements, needs and expectations.
- The operations manual details a framework for setting and reviewing objectives and assigns responsibilities for the operation of the management system.
- We maintain and continually improve our quality management system.
- Our QMS defines the management of the activities of our organisation.
- We endeavour to ensure that our QMS satisfies the requirements of ISO 9001:2008, and compliance with any relevant legislation and regulations.
- We will use the following management principles as a framework to assist us to improve organisational performance:
 - ~ Customer focus
 - ~ Leadership
 - ~ Full involvement of all staff members at all levels
 - ~ Process approach
 - ~ System approach to management
 - ~ Continual improvement
 - ~ Factual approach to decision making
 - ~ Mutually beneficial supplier relationships
- Senior Management will ensure that this Quality Policy is communicated and understood by all employees and will be made available to anybody upon request.
- This Quality Policy has the full support of Senior Management and all Staff and will be monitored by the Assurance Manager for continued suitability during management reviews


Ms M. MARAIS
PRINCIPAL

2015-10-05
DATE